

JOEL FOUND LUXURY
TRAVEL EXPERIENCE
TERMS AND
CONDITIONS

LOWE LIVING

LOWE LIVING

TERMS AND CONDITIONS – JOEL FOUND LUXURY TRAVEL EXPERIENCE

1. The Joel Found Luxury Travel Experience ("Offer") is running from 14 July 2026 to 30 September 2026 and is available to Lowe Living clients ("Purchaser") who purchase an eligible apartment ("Lot") within a participating Lowe Living development during the Offer Period.
2. This Offer is available to new Purchasers from 14 July 2026 across the following participating Lowe Living developments and eligible apartment types:

Development	Eligible Apartments	Offer Value
Emerald Place	All apartments	\$50,000
Maison Savoy	All apartments	\$50,000
Jardin House	2 Bedroom	\$30,000
Jardin House	3 Bedroom	\$50,000
Catani	2 Bedroom	\$30,000
Catani	3 Bedroom	\$50,000
Marella	2 Bedroom	\$30,000
Marella	3 Bedroom	\$50,000
Elanora	2 Bedroom	\$30,000
Elanora	3 Bedroom	\$50,000
Miramar	2 Bedroom	\$30,000
Miramar	3 Bedroom	\$50,000

3. The Offer includes one (1) bespoke luxury travel experience curated and booked by Joel Found for the maximum value applicable to the eligible Lot purchased (inclusive of GST), and any amount of the Joel Found Luxury Travel Experience which is not utilised by the Purchaser shall be forfeited by the Purchaser.
4. The Offer can be redeemed by the Purchaser on Settlement of their Contract of Sale ("Contract").
5. The Offer must be redeemed in full and booked with Joel Found within ninety (90) days of Settlement of the Lot.
6. The Offer must be fully booked within 90 days of Settlement.
7. If the Contract is breached at any time, Lowe Living shall be under no obligation to provide the Joel Found Luxury Travel Experience for redemption by the Purchaser in which case, the Purchaser is not entitled to make any objection or claim any compensation or refuse or delay payment of the whole or any part of the Purchase Price.
8. The Offer is valid for redemption through Joel Found only and excludes travel booked independently by the Purchaser or through any alternative travel advisor, travel agency or supplier.
9. The value of the Joel Found Luxury Travel Experience is calculated using Joel Found's recommended retail pricing ("RRP") applicable at the time of booking. The Offer is not valid in conjunction with any supplier promotional rates, flash sales, package offers, member rates, negotiated corporate rates, preferred partner promotional offers, limited-time discounts or any other promotional pricing unless otherwise agreed by Joel Found in writing. Joel Found

LOWE LIVING

reserves the right to determine the pricing basis and supplier rates applicable to any booking made under this Offer.

10. Travel prices and supplier availability are dynamic and subject to change prior to confirmation. The applicable Offer value will be applied against the supplier pricing in effect at the time the booking is confirmed by Joel Found.
11. Travel arrangements are subject to availability at the time of booking. Once booked, any changes made to the booking may incur a cancellation fee or amendment fee, at the cost of the Purchaser. Joel Found reserves the right to apply additional terms and conditions if the Joel Found Luxury Travel Experience is not redeemed within 90 days after the date of Settlement.
12. Where a confirmed booking is cancelled or amended by the Purchaser, any supplier cancellation fees, amendment fees, non-refundable deposits or other charges will remain the responsibility of the Purchaser. Any portion of the Offer value applied towards such charges will be deemed redeemed and will not be reinstated.
13. The Purchaser can redeem the Offer with Joel Found via email or phone, quoting a unique voucher number provided by Lowe Living following Settlement of their Lot.
14. The Joel Found Luxury Travel Experience excludes all ancillary travel costs incurred by the Purchaser including, without limitation, travel insurance, visas, passports, vaccinations, items of a personal nature, spending money, local taxes, gratuities, and any additional meals, accommodation, activities or travel arrangements not included in the agreed itinerary.
15. The Offer cannot be assigned or transferred to another party.
16. The Purchaser is not entitled to a monetary payment or rebate equal to the value of the Offer; or select an alternative travel advisor, travel agency or supplier from whom to redeem the Joel Found Luxury Travel Experience.
17. The Offer is subject to booking and supplier availability and confirmation may not be immediate. Availability may be further limited by travel restrictions and exceptional circumstances, including but not limited to epidemics, pandemics or other events affecting travel. The Purchaser and companions are advised to check government travel advice before booking and embarking on any travel.
18. Joel Found acts solely as an agent for airlines, hotels, cruise operators, tour operators, transport providers and other travel suppliers. To the maximum extent permitted by law, Joel Found accepts no liability for the acts, omissions, defaults, delays, cancellations, insolvency or failure of any travel supplier, or for any loss, damage, injury, expense or inconvenience arising from services provided by those suppliers.
19. Joel Found shall not be liable for any delay, cancellation, amendment or failure to perform its obligations under this Offer where such delay, cancellation or failure arises from events beyond its reasonable control, including but not limited to natural disasters, severe weather, acts of government, war, civil unrest, epidemics, pandemics, industrial action, airline schedule changes or supplier insolvency.
20. The Purchaser and their companions are responsible for ensuring that they have valid passports, and any requisite visas, vaccinations and travel documentation.

LOWE LIVING

21. The Offer must be redeemed in one (1) booking through Joel Found. Should the total cost of the selected itinerary exceed the applicable Offer value, the Purchaser may pay the additional balance.
22. The Joel Found Luxury Travel Experience is subject to the standard terms and conditions of Joel Found and the individual travel suppliers engaged as part of the itinerary. The Purchaser will be required to agree to the current booking conditions at the time of booking, including any applicable policies or waivers that are in place at the time.
23. Lowe Living may also disclose personal information to Joel Found for the purpose of coordinating this Offer. In addition, Lowe Living may, for an indefinite period unless otherwise advised, use the personal information for its own promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the Purchaser. For details on how personal information will be handled by Lowe Living, Purchasers should view the Privacy Policy available at <https://loweliving.com.au/privacy-policy>. The Privacy Policy contains information about how Purchasers may access, update or correct their personal information or complain about a breach of the Australian Privacy Principles or other applicable privacy law, and how such complaints will be dealt with.

