

JOEL FOUND LUXURY
TRAVEL EXPERIENCE
TERMS AND
CONDITIONS

LOWE LIVING

LOWE LIVING

TERMS AND CONDITIONS – JOEL FOUND LUXURY TRAVEL EXPERIENCE

1. The Joel Found Luxury Travel Experience ("Offer") is running from 14 July 2026 to 30 September 2026 ("Offer Period") and is available to Lowe Living clients ("Purchaser") who purchase an eligible apartment ("Lot") within a participating Lowe Living development during the Offer Period.
2. This Offer is available to new Purchasers during the Offer Period across the following participating Lowe Living developments and eligible apartment types:

Development	Eligible Apartments	Offer Value
Emerald Place	All apartments	\$50,000
Maison Savoy	All apartments	\$50,000
Jardin House	2 Bedroom	\$30,000
Jardin House	3 Bedroom	\$50,000
Catani	2 Bedroom	\$30,000
Catani	3 Bedroom	\$50,000
Marella	2 Bedroom	\$30,000
Marella	3 Bedroom	\$50,000
Elanora	2 Bedroom	\$30,000
Elanora	3 Bedroom	\$50,000
Miramar	2 Bedroom	\$30,000
Miramar	3 Bedroom	\$50,000

3. For the avoidance of doubt, Purchasers who entered into a Contract prior to the commencement of the Offer Period are not eligible for this Offer.
4. The Offer includes one (1) bespoke luxury travel experience or experiences curated and booked by Joel Found for the maximum value applicable to the eligible Lot purchased (inclusive of GST).
5. The Offer can be redeemed by the Purchaser on Settlement of their Contract of Sale ("Contract"). For the avoidance of doubt, Settlement means the date on which the Purchaser completes the purchase of the Lot under their Contract by payment of the balance of the purchase price and registration of the transfer of title.
6. Where a Contract is entered into by more than one individual or an entity, the Offer is only available once per Contract and may only be redeemed by one nominated individual. The nominated individual must be identified to Lowe Living in writing prior to Settlement. If no nomination is made prior to Settlement, Lowe Living may, at its discretion, nominate the recipient of the Offer under the Contract for the purposes of redeeming the Offer.
7. The Offer may be redeemed across multiple bookings, provided the first booking is confirmed with Joel Found within ninety (90) days of Settlement of the Lot. The full value of the Offer must be redeemed within twelve (12) months of Settlement of the Lot.
8. If the Contract is rescinded or terminated at any time for any reason, the Purchaser's entitlement to the Offer will lapse and the Offer will not be available for redemption. Nothing in this clause limits any rights the Purchaser may have at law in connection with the Contract.
9. The Offer is valid for redemption through Joel Found only. The Purchaser is not entitled to a monetary payment or rebate equal to the value of the Offer, or to select an alternative travel

LOWE LIVING

advisor, travel agency or supplier from whom to redeem the Joel Found Luxury Travel Experience, and the Offer excludes travel booked independently by the Purchaser.

10. The value of the Joel Found Luxury Travel Experience is calculated using Joel Found's standard published retail pricing applicable at the time of booking. Travel prices and supplier availability are dynamic and subject to change prior to confirmation. The applicable Offer value will be applied against the supplier pricing in effect at the time the booking is confirmed by Joel Found
11. The Offer is not valid in conjunction with any supplier promotional rates, flash sales, package offers, member rates, negotiated corporate rates, preferred partner promotional offers, limited-time discounts or any other promotional pricing unless otherwise agreed by Joel Found in writing. Should the total cost of the selected itinerary exceed the applicable Offer value, the Purchaser must pay the additional balance.
12. Travel arrangements are subject to availability at the time of booking. Once a booking is confirmed, any cancellation or amendment requested by the Purchaser may incur supplier cancellation fees, amendment fees, non-refundable deposits or other charges, which will remain the responsibility of the Purchaser. Any portion of the Offer value applied towards such charges will be deemed redeemed and will not be reinstated.
13. The Purchaser can redeem the Offer with Joel Found via email joel@joelfound.com or phone 0412 550 150 quoting a unique voucher number provided by Lowe Living following Settlement of their Lot.
14. The Joel Found Luxury Travel Experience excludes all ancillary travel costs incurred by the Purchaser including, without limitation, travel insurance, visas, passports, vaccinations, items of a personal nature, spending money, local taxes, gratuities, and any additional meals, accommodation, activities or travel arrangements not included in the agreed itinerary. The Purchaser and their companions are responsible for ensuring that they hold valid passports, and any requisite visas, vaccinations and travel documentation required for each destination.
15. The Offer is personal to the Purchaser and cannot be assigned or transferred to any other person. Lowe Living and Joel Found accept no responsibility for any loss arising from the unauthorised use of the voucher number. If the voucher number is lost, disclosed or otherwise misused, the Purchaser must notify Lowe Living at joel@joelfound.com as soon as practicable.
16. The Offer is subject to booking and supplier availability and confirmation, which may not be immediate. Availability and ability to undertake the Joel Found Luxury Travel experience may also be affected by travel restrictions, government requirements or exceptional circumstances, including but not limited to epidemics, pandemics, travel bans, border closures, quarantine or isolation requirements, health orders or advisories, or any other applicable laws, regulations, government directives or restrictions in force at the time of travel. Where any such law, regulation, directive, restriction, requirement or circumstance prevents or materially affects the Purchaser's or any companion's ability to undertake all or part of the booked travel, neither Lowe Living nor Joel Found shall be liable for any resulting loss, cancellation, delay, amendment or inability to travel. The Purchaser and their companions are solely responsible for monitoring, complying with and satisfying all applicable government travel advisories, entry requirements and other travel conditions for each destination before booking and throughout the travel period.
17. Joel Found acts solely as an agent for airlines, hotels, cruise operators, tour operators, transport providers and other travel suppliers. To the maximum extent permitted by law, Joel Found accepts no liability for the acts, omissions, defaults, delays, cancellations, insolvency or failure of any travel supplier, or for any loss, damage, injury, expense or inconvenience

LOWE LIVING

arising from services provided by those suppliers.

18. Joel Found shall not be liable for any delay, cancellation, amendment or failure to perform its obligations under this Offer where such delay, cancellation or failure arises from events beyond its reasonable control, including but not limited to natural disasters, severe weather, acts of government, war, civil unrest, epidemics, pandemics, industrial action, airline schedule changes or supplier insolvency.
19. Subject to clause 21 and to the extent permitted by law, Lowe Living and its related entities, officers, employees and agents are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death suffered in connection with this Offer or any travel arrangements made pursuant to it, except for any liability which cannot be excluded by law.
20. Lowe Living and Joel Found accept no responsibility if one or more activities or events forming part of the Joel Found Luxury Travel Experience are abandoned, called off or postponed for any reason beyond their reasonable control. In that event, the Purchaser and their companions forfeit any entitlement to that activity or event and no cash substitute or alternative activity will be provided, unless otherwise determined by Lowe Living in its discretion.
21. Nothing in these Terms and Conditions excludes, restricts or modifies any right or remedy, or any guarantee, warranty or other term or condition, implied or imposed by the Australian Consumer Law or any other applicable law that cannot lawfully be excluded or limited.
22. By participating in the Joel Found Luxury Travel Experience, the Purchaser's companions are deemed to have read, understood and accepted these Terms and Conditions. The Purchaser is responsible for ensuring that all companions travelling under this Offer are made aware of, and comply with, these Terms and Conditions prior to travel. Lowe Living and Joel Found accept no liability for any companion who has not been informed of or has not complied with these Terms and Conditions.
23. Lowe Living and Joel Found are not responsible for any dispute between the Purchaser and any companion or other person in connection with the Joel Found Luxury Travel Experience, including any dispute about the allocation, use or enjoyment of the travel experience.
24. Lowe Living and Joel Found reserve the right to cancel the Offer or restrict the Purchaser or any companion from participating in any element of the Joel Found Luxury Travel Experience if, in the reasonable opinion of Lowe Living, Joel Found or any relevant travel supplier, the Purchaser or any companion is intoxicated, under the influence of alcohol or any other drug, behaving aggressively or offensively, behaving in a manner contrary to law, or otherwise behaving in a manner that may diminish the reputation of Lowe Living, Joel Found or any of their related entities.
25. The Purchaser acknowledges that travel arrangements are subject to the booking terms and conditions of Joel Found and the individual travel suppliers engaged as part of the itinerary. Joel Found will provide the Purchaser with copies of the applicable supplier terms prior to booking confirmation. The Purchaser will be required to accept those terms at the time of booking.
26. Without limiting any other provision of these Terms and Conditions, the Joel Found Luxury Travel Experience may be subject to:
 - a. specified travel dates and supplier exclusion periods applicable at the time of booking;
 - b. a requirement by accommodation providers that the Purchaser or nominated companion presents a valid credit card at check-in; and

LOWE LIVING

- c. a requirement that any companion under the age of 18 years is accompanied by a parent or legal guardian at all times during the travel experience.
- 27. Any failure by the Purchaser or their companions to comply with the booking conditions or terms imposed by any travel supplier may result in the cancellation or withdrawal of all or part of the Joel Found Luxury Travel Experience without any liability to Lowe Living or Joel Found. Any portion of the Offer value lost as a result of such non-compliance will be forfeited and will not be reinstated.
- 28. The Purchaser and their companions acknowledge that some aspects of the Joel Found Luxury Travel Experience may be inherently risky and may involve activities that carry an element of physical danger or exertion. The Purchaser must ensure that they and their companions are in suitable health and physical condition to participate in all elements of the booked itinerary. The Purchaser and their companions must comply with all health, fitness, height, weight or other requirements specified by any supplier or operator responsible for managing any activity forming part of the experience, and must follow all instructions given by those operators.
- 29. If required by Lowe Living, Joel Found or any travel supplier, the Purchaser and their companions must sign any disclaimer, waiver or release form prior to participating in any activity forming part of the Joel Found Luxury Travel Experience. If the Purchaser or any companion refuses to sign any such form when required, Lowe Living and Joel Found may, at their discretion, treat the relevant activity as forfeited without replacement or compensation.
- 30. If the Purchaser or their companions breach any of these Terms and Conditions, Lowe Living may, at its discretion, cancel the Offer or disqualify the Purchaser from redeeming all or any remaining part of the Offer. Lowe Living may at any time require the Purchaser to produce documentation to establish their identity, eligibility and compliance with these Terms and Conditions to Lowe Living's reasonable satisfaction. Failure by Lowe Living to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 31. The Purchaser and their companions consent to Lowe Living using their name/s, likeness and image/s in any promotional, advertising or marketing activity in connection with the Joel Found Luxury Travel Experience or any Lowe Living development, without further notice or compensation.
- 32. At Lowe Living's discretion and in consultation with Joel Found, the Offer may be applied as an equivalent upgrade or discount of the same value towards eligible travel services booked through Joel Found, subject to availability and the terms of the booking. This clause does not entitle the Purchaser to a cash equivalent, monetary rebate or independently booked travel.
- 33. By redeeming this Offer, the Purchaser consents to Lowe Living disclosing their personal information to Joel Found for the purpose of facilitating the travel booking. Joel Found will handle that personal information in accordance with its own privacy policy, available at <https://www.joelfound.com/privacy-policy/>, and in compliance with the *Privacy Act 1988* (Cth). In addition, Lowe Living may, for an indefinite period unless otherwise advised, use the personal information for its own promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the Purchaser. For details on how personal information will be handled by Lowe Living, Purchasers should view the Privacy Policy available at <https://loweliving.com.au/privacy-policy>. The Privacy Policy contains information about how Purchasers may access, update or correct their personal information or complain about a breach of the Australian Privacy Principles or other applicable privacy law, and how such complaints will be dealt with.
- 34. Lowe Living reserves the right, at its absolute discretion and subject to any applicable laws, to modify, suspend or withdraw this Offer at any time by providing reasonable written notice to

LOWE LIVING

Purchasers who have not yet redeemed the Offer. Any modification will not affect the rights of Purchasers who have already redeemed the Offer in full prior to such modification.

35. In the event of the death or legal incapacity of a Purchaser prior to redemption of the Offer, the Offer will lapse and will not pass to the Purchaser's estate or legal representatives, unless Lowe Living determines otherwise in its absolute discretion.
36. The Purchaser is solely responsible for any tax liability (including income tax or fringe benefits tax) arising in connection with the receipt or use of the Offer. Lowe Living and Joel Found make no representation as to the tax treatment of the Offer, and the Purchaser is encouraged to obtain independent tax advice.
37. If any dispute arises between you and Lowe Living in connection with this Offer, the Lowe Living will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. In all other respects, Lowe Living's decision in connection with all aspects of this Offer is final.
38. This Offer is promoted by Lowe Living Pty Ltd 626 186 098 ('Lowe Living') and the Joel Found Luxury Travel Experience is curated and facilitated by Joel Found Pty Ltd ACN 663 104 514 ('Joel Found').

